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[Document Submitted] Extraordinary Report

[Submitted to] Director, Kanto Local Finance Bureau

[Date of Submission] March 31, 2025

[Company Name] Rakuten Group Kabushiki Kaisha

[Company Name in English] Rakuten Group, Inc.

[Position and Name of Representative] Hiroshi Mikitani, Representative Director, Chairman, President and CEO

[Location of Head Office] 1-14-1 Tamagawa, Setagaya-ku, Tokyo

[Phone No.] +81-50-5581-6910 (main)

[Contact for Communications] Kenji Hirose, Director and Group Executive Vice President and CFO

[Nearest Contact Location] 1-14-1 Tamagawa, Setagaya-ku, Tokyo

[Phone No.] +81-50-5581-6910 (main)

[Contact for Communications] Kenji Hirose, Director and Group Executive Vice President and CFO

[Place Where Available for Public Inspection] Tokyo Stock Exchange, Inc.

(2-1 Nihombashi Kabutocho, Chuo-ku, Tokyo)

1. [Reason for Filing]

As the following proposals were resolved at the 28th Annual General Shareholders' Meeting of Rakuten Group, Inc. (the "Company") held on March 28, 2025, the Company hereby files this Extraordinary Report pursuant to the provisions of Article 24-5, Paragraph 4 of the Financial Instruments and Exchange Act and Article 19, Paragraph 2, Item 9-2 of the Cabinet Office Ordinance on Disclosure of Corporate Information, etc.

2. [Content of the Report]

(1) Date of the General Shareholders' Meeting:

March 28, 2025

(2) Details of Proposals Resolved:

Proposal No. 1: Partial Amendments to the Articles of Incorporation

Proposal No. 2: Election of Nine Directors

Election as Directors: Hiroshi Mikitani, Kentaro Hyakuno, Kenji Hirose, Takaharu Ando, Sarah J.M. Whitley, Tsedal Neeley, Charles B. Baxter, Shigeki Habuka, Takashi Mitachi

Proposal No. 3: Revision of Grant of Share Options to Directors (Excluding Outside Directors)

(3) The number of voting rights which represent either for, against, or abstain on proposals resolved; requirements for the approval of the resolutions and their results

Proposals Resolved	For (Number of voting rights)	Against (Number of voting rights)	Abstain (Number abstaining)	Requirements for Approval	Results and Ratio of Affirmative Votes (%)
Proposal No. 1 Partial Amendments to the Articles of Incorporation	15,672,395	17,819	10	(Note 1)	Approved 99.51%
Proposal No. 2 Election of Nine Directors					
Hiroshi Mikitani	12,765,535	2,926,323	60	(Note 2)	Approved 81.04%
Kentaro Hyakuno	14,429,769	1,262,106	60		Approved 91.61%
Kenji Hirose	15,583,000	108,875	60		Approved 98.93%
Takaharu Ando	15,367,930	323,946	60		Approved 97.57%
Sarah J.M. Whitley	14,965,718	726,157	60		Approved 95.01%
Tsedal Neeley	15,641,645	50,231	60		Approved 99.30%
Charles B. Baxter	12,439,543	3,252,319	60		Approved 78.97%

Shigeki Habuka	15,637,630	54,247	60		Approved	99.28%
Takashi Mitachi	14,930,160	761,714	60		Approved	94.79%
Proposal No. 3 Revision of Grant of Share Options to Directors (Excluding Outside Directors)	11,714,563	3,949,145	29,049	(Note 3)	Approved	74.37%

(Notes)

1. The requirements for Proposal No. 1 are a) the attendance of shareholders holding one-third or more of voting rights who are eligible for exercising their voting rights, and b) approval by two-thirds or more of voting rights held by the shareholders in attendance.
2. The requirements for Proposal No. 2 are a) the attendance of shareholders holding one-third or more of voting rights who are eligible for exercising their voting rights, and b) approval by a simple majority of voting rights held by the shareholders in attendance.
3. The requirement for Proposal No. 3 is passage by a simple majority of voting rights held by the shareholders in attendance eligible for exercising voting rights.

(4) Reason for excluding a portion of the voting rights held by the shareholders in attendance at the General Shareholders' Meeting in the number of voting rights

Resolutions of all the proposals have been lawfully established in compliance with the Companies Act, as the results met the requirements for approval (confirmed the number of votes of approval or opposition by counting the voting rights exercised until to the day before this General Shareholders' Meeting, and those of shareholders in attendance). Therefore, of the shareholders in attendance, those voting rights which approval, opposition, or abstention could not be confirmed are excluded.